How to Register for Electronic Payments

Centene ePayment Centers

The Centene ePayment Centers offer a no-cost enrollment for EFT/ERA transactions, access to remittance data, and payment history. To receive both claims and non-claims payments, you'll need to complete a separate registration for each. Features include:

- Payments from Centene via ACH direct to your bank account.
- A secure portal to access and export Centene remittance data, including 835 format.

To enroll in the Centene ePayment Centers, you will need:

- Federal tax identification number (TIN) or employer identification number (EIN).
- Your practice's corporate name and principal information.
- Bank account routing transit number (RTN) or ABA routing number.
- Bank account number.

Steps to enroll:

- Visit https://centeneclaimspayment.epayment.center/Registration. For non-claims payments, visit https://centenealternativepayments.epayment.center/Registration.
- Follow the instructions to obtain a registration code (a link will be sent to you).
- Follow the link to complete your registration and set up your account.
- Log in to the portal and enter your bank account information to enroll.
- Review and accept the ACH Agreement and click **Submit**.
- Your bank account will be validated before electronic fund transfer.

  Note: The bank verification process can take up to 10 business days.

Zelis ZAPP Edge

ZAPP Edge (ACH+) gives you access to a single secure platform to manage electronic claim payments and data, including these features:

- Experience a faster, premium payment experience.
- View payments history by claim and export remittance data in various formats (835, CSV, XLS, or PDF).
- Deliver ERA/835s to your clearinghouse or via SFTP reducing the need for manual entry.
- See key revenue and claims insights visualized in intuitive dashboards.
- Benefit from a single point of contact for support on payment delivery and remittance questions across all payers in the Zelis Network.
- Zapp Edge is a fee-based service.

Steps to enroll:

- Call Zelis at 855-496-1571 or visit www.zelis.com/providers.
- A Zelis Provider Enrollment specialist will assist you with the registration process.
- Once you complete your registration, your bank account will be validated to ensure your ACH payments are sent to the correct account.

  Note: The bank verification process can take up to 10 business days.